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Department of Homeland Security

DATA MINING WORKSHOP

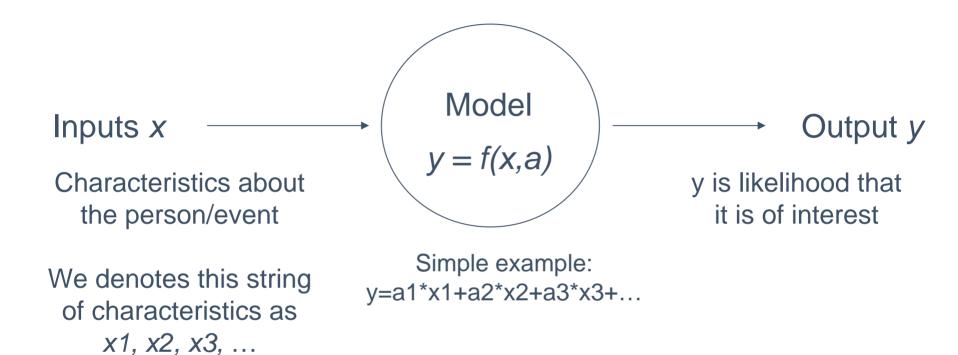
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July 24-25, 2008

Overview

- What is a data mining model?
- How to build a model?
- What to do when you don't have known bads?
- How to evaluate a data mining model when you don't have known bads?
- What's the benefit of using models?

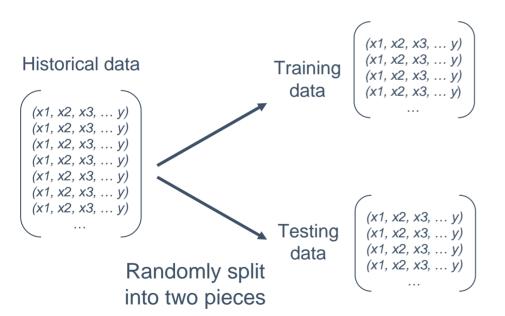
What is a Data Mining Model?



The "a" in the model is a set of parameters that are "learned" from data before the model is to be used

How to Build a Data Mining Model?

- We use LOTS of data to build a model (the more the better)
- A data record looks like this: (x1, x2, x3, ..., y)
- We use many (millions) of data records
- Very important to clean the data as much as possible



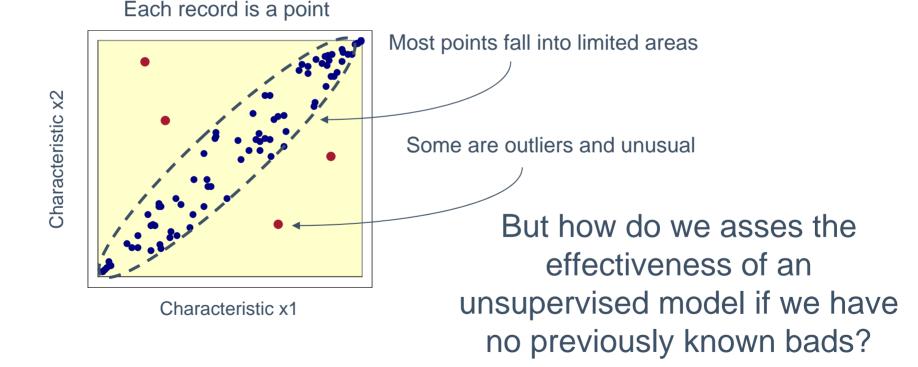
Use statistical/machine learning algorithms to train the model: find best parameters a in y = f(x,a)

Test/validate the model with data the model has never seen before. Quantify how well the model does at predicting *y*

This is the usual methodology and is called *supervised training*

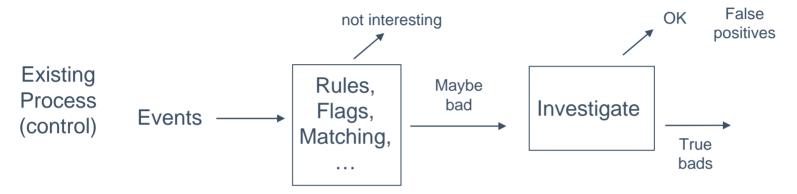
What To Do When There is No Outcome Data?

- Sometimes we don't know the outcome who's good and who's bad
- •Our data records look like this: (x1, x2, x3, ...). We don't have a y.
- We can build an *unsupervised* model identifies outliers/anomalies



How to Validate a Model With Little or No Previously Known Bads (slide 1)

Evaluate as a test/control: First, measure efficacy of existing process



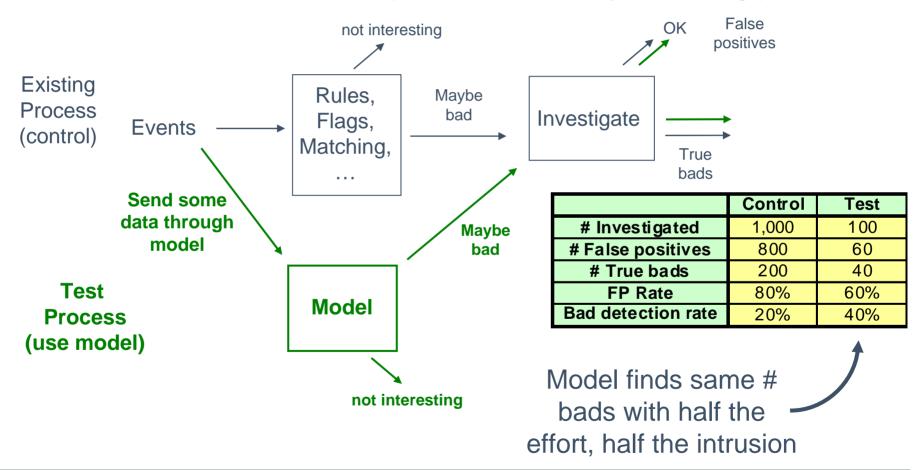
Important metrics to measure efficacy:

False positive rate = # false positives / baseline *
Bad detection rate = # true bads / # investigated

^{*} baseline either all investigated or true bads. It's not important which one you choose.

How to Validate a Model With Little or No Previously Known Bads (slide 2)

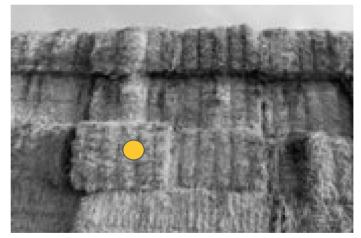
Evaluate as a test/control: Compare model efficacy to existing process



Data Mining Can Help to Find the Bads While Reducing the Size of the Examined Population











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Examples of Successful Data Mining Models in Use

Supervised Data Mining Models

- Credit risk scoring
- Credit fraud
- Identity fraud
- Bankruptcy
- Consumer products targeting
- Account attrition
- Cross sell optimization
- Segmentation
- Customer value and profitability
- Product migration

- Econometric forecasting
- Mutual funds redemption
- Corporate valuations
- Stock market trading
- Derivatives pricing
- Commodities pricing
- Bonds pricing

Unsupervised Data Mining Models

- IRS taxpayer/preparer fraud
- Healthcare claims fraud and abuse

Not an exhaustive list. These are models that my teams have built and implemented

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Summary

- Data mining models work and in wide use in public and private sectors
- Build supervised models when you have known bads
- Build unsupervised models when no known bads
- Can quantitatively evaluate model effectiveness even with no previous known bads
- Data mining models can discover previously unknown relationships
- Models can minimize review population
 - Allows more efficiency and effectiveness
 - Minimizes intrusiveness

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